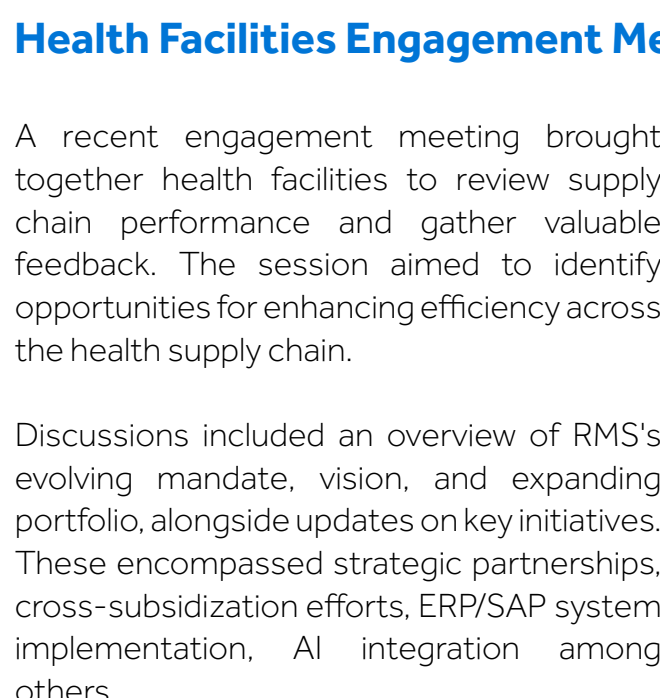


DELIVERING SUPPLIES, BUILDING TRUST

Welcome to the very first edition of the Rwanda Medical Supply Ltd (RMS Ltd) newsletter! This is an exciting moment for us as we embark on a new way to connect with you, our valued partners, stakeholders, and the community we serve.

Delivering excellence in healthcare is at the heart of everything we do, and we are thrilled to share our latest news, insights, and achievements with you.



At RMS Ltd, our mission is clear: to ensure a robust, efficient, and reliable medical supply chain that supports the health and well-being of every Rwandan. As we continue to innovate and adapt in a rapidly evolving healthcare landscape, we believe it's essential to share our journey, our achievements, and the challenges we overcome.

In this inaugural issue, you'll find insights into some of our latest initiatives, including our progress in digital transformation, and hear about key collaborations that are strengthening Rwanda's health system. We hope this newsletter will be a valuable window into our work and a testament to our unwavering commitment to a healthier future for our nation.

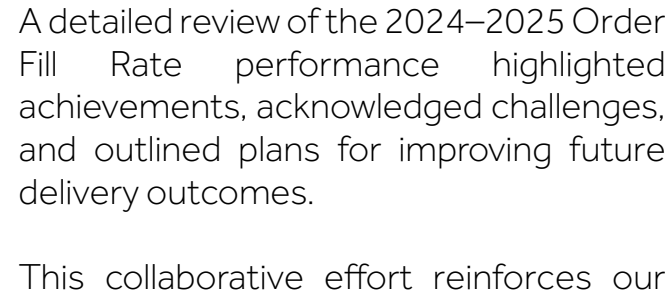
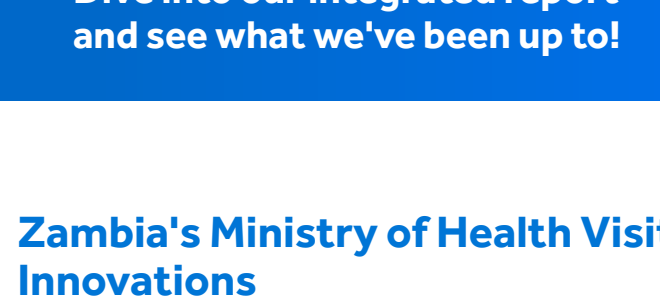
We're thrilled to have you with us on this journey.

Sincerely,
RMS Ltd Management

Health Facilities Engagement Meeting: Boosting Supply Chain Efficiency

A recent engagement meeting brought together health facilities to review supply chain performance and gather valuable feedback. The session aimed to identify opportunities for enhancing efficiency across the health supply chain.

Discussions included an overview of RMS's evolving mandate, vision, and expanding portfolio, alongside updates on key initiatives. These encompassed strategic partnerships, cross-subsidization efforts, ERP/SAP system implementation, AI integration among others.



A detailed review of the 2024–2025 Order Fill Rate performance highlighted achievements, acknowledged challenges, and outlined plans for improving future delivery outcomes.

This collaborative effort reinforces our commitment to a more robust and responsive health supply chain.

Dive into our integrated report and see what we've been up to!

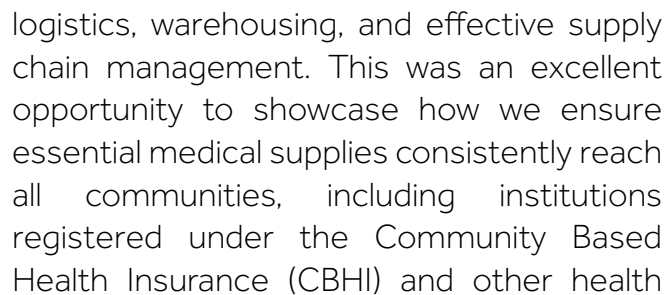
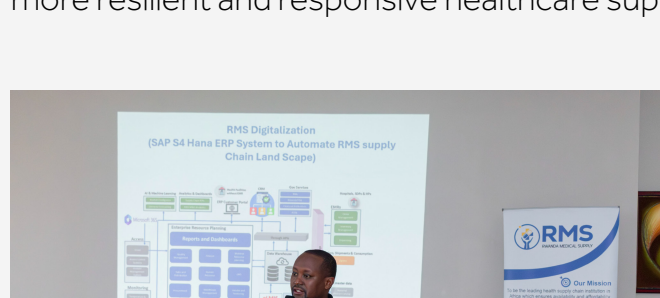
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Zambia's Ministry of Health Visits Rwanda to Learn from RMS Ltd's Innovations

We were honored to host a delegation from Zambia's Ministry of Health for two separate but interconnected visits, highlighting our ongoing partnership and shared commitment to strengthening health systems in Africa.

Insights into Digital Health

During their first visit, the team from Zambia focused on our digital health transformation. We were proud to share our experiences and discuss the significant strides Rwanda has made in leveraging technology to improve healthcare. The delegation gained key insights into RMS's digitization initiatives and their role in driving broader innovation within the health sector. We look forward to continued collaboration to advance digital health solutions across the region.



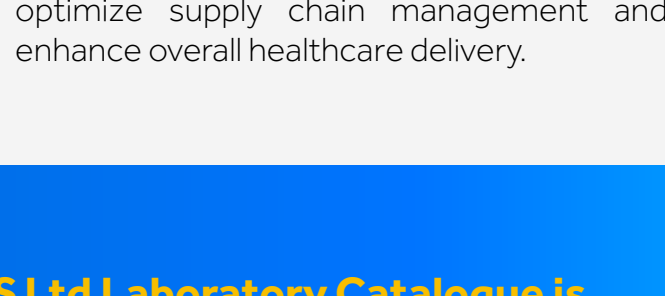
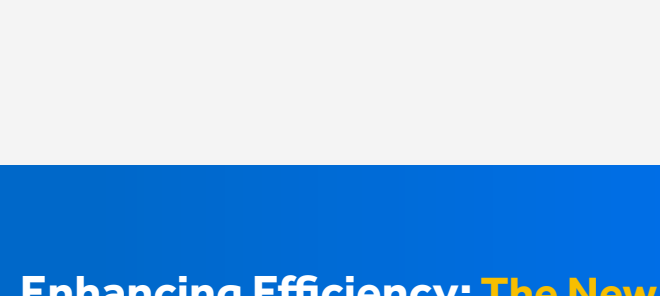
Strengthening Medical Supply Chains

The second visit centered on a productive study of our medical supply chain. We had the privilege of sharing our best practices in logistics, warehousing, and effective supply chain management. This was an excellent opportunity to showcase how we ensure essential medical supplies consistently reach all communities, including institutions registered under the Community Based Health Insurance (CBHI) and other health schemes.

We are confident that this exchange of knowledge will lead to shared progress. These visits underscore the power of regional collaboration and our shared goal of building resilient and efficient health systems for all.

Workshop Success: Empowering Pharmacists with New SAP System

We recently held a successful hands-on workshop for hospital pharmacists, focusing on our new ERP/SAP system. This is a crucial step in our digital transformation journey, aimed at building a more resilient and responsive healthcare supply chain.



The workshop provided pharmacists with practical skills in using the SAP system, which offers real-time inventory tracking, accurate stock availability, and improved classification to support informed decision-making.

This direct, hands-on approach ensured participants can effectively leverage the system for greater efficiency in their daily operations.

In addition to the SAP training, we shared valuable insights on key areas such as the integration of **EMRs** in clinical services, strategies for enhancing stock visibility, and methods for streamlining information sharing to overcome the challenges posed by siloed systems.

This initiative marks a significant stride towards empowering our pharmacists with the tools and knowledge necessary to optimize supply chain management and enhance overall healthcare delivery.

Enhancing Efficiency: The New RMS Ltd Laboratory Catalogue is Here

We are pleased to inform you that RMS Ltd Laboratory Commodities Catalogue is now live and accessible on our website. Developed to simplify and optimize the procurement process, this catalogue is standardized reference for all laboratory needs. Its key purpose is to ensure accurate and timely ordering, significantly reduce supply chain errors, and vastly improve coordination between RMS Ltd, our suppliers, and all healthcare providers.

This new tool is a major step forward in our mission to enhance efficiency and reliability in the medical supply chain. We invite you to explore the catalogue today and integrate it into your procurement workflow.

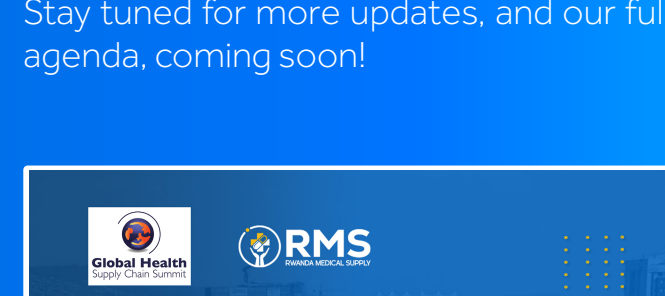
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[Click here to access the catalogue](#)

Revolutionizing Healthcare: Rwanda Welcomes the ZEISS KINEVO 900S

King Faisal Hospital has received the **ZEISS KINEVO 900S**, the most advanced robotic surgical microscope in East Africa. Procured and delivered by RMS Ltd, this revolutionary technology places Rwanda at the forefront of high-precision surgery.



The KINEVO 900S is a game-changer for healthcare in our region. It combines robotic precision and 4K 3D imaging to provide surgeons with unmatched clarity and control during complex procedures, particularly in neurosurgery and spine surgery. Features like the integrated QEVO micro-inspection tool and advanced fluorescence imaging help surgeons see 'around corners' and distinguish between healthy tissue and tumors more accurately, leading to better patient outcomes.

Beyond its clinical benefits, this technology will also transform surgical training and education in Rwanda and across East Africa. The system can stream live surgeries in 3D to a large screen or even remotely to other hospitals, allowing junior doctors to learn from complex cases in real-time.

This is a testament to our commitment to strengthening national capacity in specialized healthcare and shows that supply chain truly saves lives

Dive into our integrated report and see what we've been up to!

[Click here](#)

Strengthening Our Public Health Preparedness with Cold Chain Equipment Support

Kigali, August 14, 2025 – In a significant move to enhance efficiency and reliability in the medical supply chain, we recently joined the Ministry of Health, the United Nations, the Mastercard Foundation, and other partners for the official handover of more than 630 units of cold chain equipment aimed at boosting Rwanda's capacity to respond to public health emergencies.

The ceremony, held at the Rwanda Biomedical Centre's vaccination warehouse in Masoro Economic Zone, was attended by our leadership alongside government officials and partners from Africa CDC, UNICEF, WHO, WFP, and the Mastercard Foundation.

The donation, made possible through the generous support of the Mastercard Foundation and the World Food Programme (WFP), includes ultra-low temperature freezers, medical-grade refrigerators, passive cold boxes, thousands of icepacks, and more.

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Diana Mutoni
Deputy Chief Executive Officer

“This initiative not only strengthens our medical supply chain but also builds on our proven leadership and coordination capabilities, as seen during the Marburg virus disease outbreak, reinforcing our dedication to protecting the health and well-being of all Rwandans.”

[Read the Full Article](#)

Rwanda Medical Supply Ltd to Co-Host Global Health Supply Chain Summit 2025!

We are thrilled and deeply honored to announce a landmark event for Rwanda and for global health. We will be co-hosting the Global Health Supply Chain Summit 2025 right here in Kigali this November!

This is more than just a conference; it's a pivotal moment. The summit will bring together global health leaders to share bold and innovative ideas for transforming health supply chains. For RMS Ltd, this is a unique opportunity to help shape the future of resilient and self-reliant health systems.

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We invite you to be a part of this movement toward self-reliance in healthcare.

Stay tuned for more updates, and our full agenda, coming soon!

Rwanda Medical Supply Ltd (RMS Ltd) Partners with Philex Pharmaceuticals: Expanding Access to Oncology and Cardiology Medicines

We're thrilled to announce a significant stride in our mission to provide high-quality, affordable healthcare to all Rwandans. Rwanda Medical Supply Ltd (RMS Ltd) has officially partnered with Philex Pharmaceuticals through a Local Technical Representation (LTR) agreement. This isn't a typical tender process but a crucial regulatory step that lets us operate more efficiently.

The collaboration between Philex and local manufacturer Labophar also presents a promising opportunity for local pharmaceutical production in Rwanda. RMS Ltd, in line with its policy to prioritize local manufacturing, will continue to support and facilitate efforts that promote sustainable and cost-effective supply chains.

"I am confident that this collaboration will have a positive impact on the health and wellbeing of our population," the Deputy CEO added.

RMS Ltd remains committed to building a stronger, healthier Rwanda by forging strategic partnerships that improve access to essential health commodities.

A Look at Our Annual General Meeting

Our Annual General Meeting (AGM) was recently held, bringing together our senior management team and Board of Directors with representatives from the Ministry of Health, the Ministry of Finance and Economic Planning (MINECOFIN), and the Office of the Auditor General.

The AGM served as a platform to review the company's annual performance, approve audited financial statements, and discuss strategic priorities for the upcoming year. Participants also deliberated on key resolutions aimed at strengthening RMS Ltd's role in advancing Rwanda's healthcare and ensuring sustainable financial management.

We are grateful for the collaborative input from all stakeholders, which will help guide our efforts in the coming year.

Connect with us and stay up to date on all our latest news and initiatives by following us on social media!

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